

### Department of English Mahatma Gandhi University ADD ON PAPER

(The from the academic year 2023-24) Scheme of Instructions and Examinations

## COMMUNICATIVE ENGLISH & SOFT SKILLS

**SYLLABUS** 

2 Credits/ 2 hrs. of Instructions

#### Unit I

- 1. Interpersonal Communication-Verbal and Nonverbal etiquette.
- 2. Etiquette- types of Etiquette (Social, Telephone, Eating, Bathroom Etiquette)

3. Sentence Writing and Paragraph writing; use of linkers and appropriate vocabulary

4. Letter Writing – Basics of Letter writing, Formal and Informal Letter writing, E-Mail writing)

5. Resume or CV Writing.

6. Interview Skills-Types of Interviews, Do's and Don'ts in an Interview.

#### **Unit II**

- 1. Presentation skills -kinesis
- 2. Stress management
- 3. Time Management.
- 4. Problem Solving Mechanism.
- 5. Critical thinking
- 6. Teamwork.

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BOARD OF STUDIES
Department of English
M.G. University, NALGONDA-508 254.(T.S.)

# Examination Pattern: (For 2 credit courses)

(a) Section wise and question wise marks allocation for External Exam 35 Marks,

Section A	7 10N/L
Answer any two out of four questions 2 x	5 = 10Marks
1.	
2.	
3.	
4.	
Section B	
Answer all the questions	25Marks
5. (a) or (b)	
6. (a) or (b)	

Out of two questions, one question carries 12Marks and another question carries 13Marks each.

#### **Internal Examinations**

For the Internal Examinations **15Marks**, the marks allocation should be as follows:

- 10Marks internal examinations with five multiple choice questions and five fill in the Blanks. Each question carries 1Marks each.
- 5 Marks for Assignment.

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